

COMPLAINTS INFORMATION

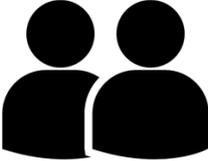
At Ability Housing we want to make sure that your home is safe and you have what you need. We also want to make sure we are supporting you in the way you expect. At times there may be things we do that you don't like. We want you to tell us about them.

There might also be issues with other people that come into your home. We want you to know that we want to hear about that too.

If you want to tell us about a problem, you can do it in many ways

<p>If you are not happy</p>	
<p>You can let us know</p>	
<p>You can fill in our form</p>	

<p>And send it in an email</p>	 <p>hello@abilityhousing.com.au</p>
<p>Or in the post</p>	 <p>Manager- Ability Housing PO Box 538 Cottesloe WA 6011</p>
<p>You might have someone that can tell is for you</p>	
<p>Or you can give us a call</p>	<p>08 9384 5221 Or 0409145060</p>
<p>The person who will look at your complaint is</p>	 <p>Astrid Timmers</p>
<p>If you don't hear from us let someone know so they can help</p>	
<p>There are other people who you can call if you don't want to talk to us</p>	

<p>The people who support you in your home</p>	<p>Placeholder for logo of provider</p>
<p>Your family or friends</p>	
<p>The Quality Safeguard Commission</p>	 <p>NDIS Quality and Safeguards Commission</p>